

Privacy policy-data protection General Regulation (AVG)-European Union

This privacy policy describes how and when CrW Stained Glass collects, uses and shares its data, if you buy a product of her, if you contact her or make use her services.

This privacy policy does not apply to the practices of third parties that CrW Stained Glass do not own or over which she has no control.

Data that CrW Stained Glass collects.

To your order, you must provide certain information to CrW Stained Glass such as your name, email address, mailing address, payment details and details of the ordered product. If you direct contact with CrW Stained Glass (for example, when you create a custom order) you can also opt to give CrW Stained Glass additional personal information.

Why CrW Stained Glass needs your data and how she uses it.

CRW Stained Glass relies on a number of legal bases to collect, use and share your data, such as:

- where necessary for CrW Stained Glass to provide its services, such as when she uses your information to fulfill your order, to resolve disputes or to provide customer service;
- When you have given your express permission, that you can withdraw at any time, such as by signing up for CrW Stained Glass her mailing list;
- If necessary to comply with a legal requirement or court order or in connection with legal proceedings, such as the retention of information about your purchases if required by tax legislation; and
- to the extent necessary for the purpose of CrW Stained Glass her legitimate interests, if those legitimate interests are not overwritten by your rights or interests, such as delivering and improving CrW Stained Glass her services. CRW Stained Glass uses your information to provide the services requested by you and in her legitimate interest for improving its services.

Data exchange and disclosure.

The data of CrW Stained Glass its customers are important for her company. CRW Stained Glass shares your personal information only to whole limited reasons and very specific situations, as follows:

- Service providers. CRW Stained Glass enables certain trusted third parties to perform certain functions and services to her shop to deliver, such as delivery personnel. She will share your personal information with these third parties, but only as necessary to provide these services.
- Business transfers. If CrW Stained Glass sells her company or enters a merger, she can make your data part of that transaction, but only as far as allowed by law.
- Compliance with laws. CRW Stained Glass can collect, use, store and share her data if, in good faith, she believes that it is reasonably necessary to/for:

(a) to respond to any legal process or governmental requests;

- (b) compliance with its agreements, conditions and policy;
- (c) the prevention, investigation and addressing of fraud and any other illegal activity, security, or technical issues; or
- (d) the rights, property, and to protect the safety of its customers or others.

Data retention.

CRW Stained Glass stores your personal data only as long as necessary to provide you with her services and as described in her Privacy policy. CRW Stained Glass can also be a obliged to keep this information to comply with the legal and regulatory obligations, to resolve disputes and to maintain her agreements. CrW Stained Glass generally saves your data 4 years long.

Transfer of personal data to outside the EU.

CRW Stained Glass can save and process your data via third-party hosting services in the United States and other jurisdictions. As a result they may transfer your personal information to a jurisdiction with other data protection and government supervisory laws than that of you. If CrW Stained Glass is supposed to transfer your data to outside the EU, she trusts on Privacy Shield as the legal basis for the transfer, since Google Cloud is certified by Privacy Shield.

Your rights.

If you live in certain areas, including the EU, you have a number of rights with respect to your personal information. While some of these rights are generally valid, some rights are related to certain, limited cases. CRW Stained Glass describes those rights below:

- Access. You may have a right of access to and receiving a copy of the personal information that CrW Stained Glass has of you. You can contact her using the information below.
- Modify, restrict, delete. You may also have the right to change your personal information, to limit CrW Stained Glass her use of it, or to remove them. If there are no exceptional circumstances (such as where CrW Stained Glass should store data for legal reasons), she generally will remove your personal information on request.
- Objection. You can make objections against:
 - (i) CrW Stained Glass her processing of some of your information on the basis of her legitimate interests and
 - (ii) receiving marketing messages after giving your explicit consent to receive them. In such cases, CrW Stained Glass will your remove personal information unless she has compelling and legitimate reasons to continue with the use of that information or if this is necessary for legal reasons.
- Complaints. If you live in the EU and you worry about CrW Stained Glass her use of your data (and without prejudice to any other rights which you may have), you have the right to express this at your local data protection authority.

How to contact with CrW Stained Glass.

In the framework of EU legislation on data protection CrW Stained Glass is the data controller of your personal information. If you have any questions or concerns, please contact CrW Stained Glass at info@CrW-stainedglass.nl.